



OFFICE OF MUSKINGUM COUNTY RECORDER

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To Whom It May Concern:

I serve as the County Recorder in Muskingum County, Zanesville, Ohio and have been a Cott Systems customer for nearly 32 years.

Last year, the state of Ohio implemented legislation that requires all County Recorders to redact social security numbers from their Internet records. As guardian and keeper of over a million on-line records in my office, this was going to be an incredible task. However, Cott provided us with an effective solution. In August of 2008, Cott completed our Historical Redaction Service project. It consisted of searching approximately 1,014,000 land record images. At the completion of the project, 5,101 social security numbers had been identified and redacted. As you could easily imagine, completing this process manually would be overwhelming. Cott made the process simple.

Based on my years of experience with Cott, I felt very confident with them handling this project professionally and accurately. From our office exporting the images to Cott, to the importing of them back into our system, this was a very easy and trouble-free process. Since the completion of this project, we have not discovered any unidentified social security numbers or received any calls citing these numbers remaining on our website.

Having been a Cott Systems customer for over three decades, I feel well qualified to evaluate their services. Based on this extensive experience with Cott, I would recommend them for the Historical Redaction process and any other services they provide.

Sincerely,

Karen Vincent

Karen Vincent
Muskingum County Recorder