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# News Release

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## Rowan County Register of Deeds latest in NC to implement new records management solution.

WORTHINGTON, OHIO – March 3, 2010

Cott Systems announced today that the Rowan County Register of Deeds office (North Carolina) is now utilizing the latest in records management technology, **resolution<sub>3</sub>**.

Rowan County Register of Deeds, John Brindle knew it was time for a new records management system. Not only was he looking for a solution to help make his office more efficient, he also needed to stay compliant with the North Carolina Indexing standards. “**Resolution<sub>3</sub>** is everything it was promised to be. We knew we needed to make a change to keep up with state indexing standards, and we couldn’t be happier with what **resolution<sub>3</sub>** has brought to our office”, said Brindle. “The staff is happy because we eliminated the need to enter information into multiple systems. I am happy because all of our systems ‘talk’ to each other and we have now moved into the 21<sup>st</sup> century”.

In the process of converting information from the legacy systems into **resolution<sub>3</sub>**, the Register of Deeds also felt it was a perfect time to remove unneeded information in their system. Years ago, social security numbers were indexed on the system for military discharges (DD214) and death certificates. Although social security numbers were never a searchable item on their system, Brindle felt they were no longer needed in their system moving forward. “We removed over 45,000 social security numbers from the system. Removing this information was just another step to ensure private information remain private”, said Brindle.

The office is also looking forward as well. They are currently in the process of implementing **eRecording** which will allow title companies and banks to record documents in Brindle’s office without having to mail in or present the documents in person at his office. They are expecting to be able to begin accepting electronic recordings in the next couple months.

**Resolution<sub>3</sub>** is now available for the entire state of North Carolina. The new system gives the register of deeds office a wide range of workflow options, and the opportunity to utilize new optional technologies and services like AutoRedaction for sensitive data, eRecording, eBackup (Disaster Recovery Service) and Web Hosting.

### About Cott Systems

Cott Systems, an innovator in public records management for over 120 years, is a leader today in technology solutions and services for recording, imaging, and searching court and land records across 19 states. Through an important research and development process, which includes significant customer involvement, Cott is driving new technologies and services for local governments by employing up-to-the-minute information and workflow automation, data management and migration, backfile conversions, document redaction services and hosting and disaster planning services. Headquartered in Columbus, Ohio, Cott specializes in understanding and responding to local government information management needs across the country by building a partnership with their customers and the public that they serve.



For information on Cott Systems, visit [www.cottsystems.com](http://www.cottsystems.com)

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